

## Frequently Asked Questions



### **What does it mean to be a member?**

When you become a member of Whitehall Pool and Tennis Club (WPTC) through purchasing a bond, you become part owner in the club. WPTC is owned by its members and the members are financially responsible for the club.

### **When will Whitehall Pool and Tennis Club open?**

Whitehall will open on Monday, June 15<sup>th</sup> at 5pm with the baby pool opening on Friday, June 19<sup>th</sup>.

### **I paid my dues early but no longer want to attend the pool this summer. Can I have a refund of my dues?**

Unfortunately, we are unable to refund you your dues because of the yearly expenses we incur. Since you are up-to-date on your payments and in good standing with the club, you are able to sell your membership. Please see the membership section of our website for information on transferring/selling your bond.

### **Due to hardships my family has faced because of Covid-19, can I pay my annual dues in installments?**

Yes, you can set up a payment plan for your annual dues. Please email [wptcdirector@gmail.com](mailto:wptcdirector@gmail.com) to set up your payment plan.

### **I do not plan to pay my annual dues this summer but want to come back in 2021. Will I be responsible for the missed year of membership dues?**

Yes, you will be responsible for the missed year of annual dues. Please email [wptcdirector@gmail.com](mailto:wptcdirector@gmail.com) to inform us of your plans to return in 2021 so we can discuss payment options with you.

### **Will there be swim and dive teams this summer?**

Due to uncertainties arising from COVID-19, the Central Maryland Dive League (CMDL) has decided to cancel its season. Prince-Mont Swim League (PMSL) has not made the same decision; however, due to our team size and the fact that summer swimming should be fun for the athletes, Whitehall will not participate with PMSL this summer. Detailed emails were sent to the families who previously participated with each sport. The Board is working with the coaches and team representatives to identify an alternative option for our athletes that can be held in a manner that ensures the safety of the children, coaches and volunteers.

### **Can members use the tennis courts?**

Yes, prior to opening, tennis courts #1-3 are open for our members who have a key. Members may purchase a key for \$10. Please email [wptcdirector@gmail.com](mailto:wptcdirector@gmail.com) to purchase a key while we are closed. Once we open, members may purchase a key at the pool.

### **What safety precautions are we taking to prevent the spread of COVID-19?**

Our safety precautions will be evolving as the opening of the pool gets closer, and as we have additional guidelines from the state and county. Please expect adjustments to spacing, available equipment, guest policies, social events, in and out of the water programs, etc. Whitehall will comply with the CDC and our state and county health department requirements to help ensure that our facility is as safe as possible for our Whitehall family. A detailed email with new procedures for staff and patrons was emailed to all members on 6/13/2020. We sincerely appreciate your patience as we work through this unprecedented time. Please know that the health and safety of members, staff, and guests are our first priority when making any decisions. We will get through this together