

Frequently Asked Questions



What does it mean to be a member?

When you become a member of Whitehall Pool and Tennis Club (WPTC) through purchasing a bond, you become part owner in the club. WPTC is owned by its members and the members are financially responsible for the club.

What are the expenses that need to be paid for even if we do not open? Where does the money come from to pay for these expenses?

Our yearly expenses regardless of opening include: taxes, insurance, utilities, employee payroll, administrative duties, grounds maintenance, and pool maintenance. The money to pay for these yearly expenses comes from annual dues.

I have not paid my annual dues yet. Should I pay them or wait to hear if/when we will open each summer?

To maintain membership status, you must pay your annual dues. Our financial decisions are based on our paid dues. If you have not yet done so, please visit our website, www.whitehallpool.net for payment options. Should you decide to forgo paying annual dues for a summer, your membership status would no longer be in good standing. In order to come back the next summer, you would need to backpay your missed dues payment.

I paid my dues early but no longer want to attend the pool this summer. Can I have a refund of my dues?

Unfortunately, we are unable to refund you your dues because of the yearly expenses we incur. Since you are up-to-date on your payments and in good standing with the club, you are able to sell your membership. Please see the membership section of our website for information on transferring/selling your bond.

Due to hardships my family has faced because of Covid-19, can I pay my annual dues in installments?

Yes, you can set up a payment plan for your annual dues. Please email wptcdirector@gmail.com to set up your payment plan.

I did not pay my annual dues for 2020 but want to come back in 2021. Will I be responsible for the missed year of membership dues?

Yes, you will be responsible for the missed year of annual dues. Please email wptcdirector@gmail.com to inform us of your plans to return in 2021 so we can discuss payment options with you.

I did not pay my annual dues for multiple years (more than two years) but would like to come back to the pool. What are my options for becoming a member again?

If you have not paid your annual dues for two or more years, your bond has been forfeited back to the club. You will need to rejoin the pool by purchasing a new bond. A new bond can be purchased directly from the club or from a current member in good standing who is selling their membership.